#### PATIENT REGISTRATION FORM

If completing form by hand, please print

	Patient Information:										
	Last Name:	Firs	First Name:			M.I.:	Pref	ferred Name / Nickname:			
	Legal Sex (please check one):*		Gender Identity:					Sexual Orientation:			
	Male   Female							Lesbian, Gay, or Homosexual			
	*Sex assigned at birth. Please note that the name	and					□ Something else				
	sex listed on your insurance must be used on		□ Transgender Male/Female-to-Male				□ Straight (not lesbian, gay, or homosexual)				
	documents pertaining to insurance, billing, and		□ Othe						Don't kn		,
Ы	correspondence.		🗆 Cho	ose not to	discl					ot to disclose	
Datient Information	Home Address:						City:			State:	Zip Code:
nt Info	Mailing Address:						City:			Zip Code:	
Patiel	Home Phone: Cell Phone:								Work Phone:		
	Preferred method of contact for reminder calls and other electronically get						ssages:				erred number:
	(Please select only one option)	bice		Text					□ Home	🗆 Cel	I 🗆 Work
	Email Address:						Preferred Language:				
	Do you have reliable access to the Interne	from	home?	□ Yes		🗆 No			Sometimes		
	Date of Birth: Social	Secur	ity #:			Marital Status		ried	□ Single	□ Other	
	Emergency Contact Phone #:			Phone T	ype:	Landline 🛛	Cell	Rela	tionship to Pa	atient:	
	Responsible Party - If patient is a minor	under	the age o	of 18), the	par	ent or guardia	an bringi	ng the	e patient mus	t be listed as	the guarantor:
	Last Name:				First	Name:					M.I.:
	Date of Birth: Social	Secur	ecurity #: P			hone:			Email:		
	Mailing Address of Person Responsible:						City:			State:	Zip Code:
al Information	Relationship to Patient: 🛛 Self	⊐ Spo	ouse	🗆 Pare	ent	□ Othe	er:				
lfor	Additional Information (PLEASE FILL OU	t all	SECTION	S BELOW	):						
	Current Living Situation 🗖 Single Family	⊐ Mul	ti-Genera	ational 🗖	Horr	neless 🗖 She	lter 🗆	Skill	ed Nursing	□ Other	
	(check all that apply) Household	ł	Househol	d				F	acility		
Ξ I	Do you own or rent your current home?		Rent	□ Own		D Other Sit	uation				
nd	Do you have access to reliable transportat	on?□	Yes	🗆 No		Sometim	es (plea	se de	tail)		
y a	Ethnicity: 🏼 Hispanic / Latino	Far	mer Statu	is: 🗆	N/A	🗖 Migi	rant		Active Military	v or Veteran:	□ Yes
art	□ Not Hispanic / Latino					sonal				,	□ No
e F	Race (pick one below that best describes)	() ()			000	301101					
Responsible	Race (pick one below that best describes you): □ Native Hawaiian □ Micronesian □ Caucasian □ Japanese □ Portuguese □ African Amer							can American/Black			
por	□ Chuukese □ Samo			□ Cau			Korean	50	Puerto R		tive American
ses	□ Guamanian □ Tonga						Laotian		U Vietnam		er Asian
u <b>.</b>	5		Islander				Laouan		□ Other:		
□ Marshallese       □ Other Pacific Islander (please specify):       □ Other:         Education:       □ Elementary       □ High School       □ Vocational       □ College       □ Graduate / Professional											
								Casual			
						mployed					□ Retired
	Occupation:	Far	nilv Size <i>(</i>				and child	ren ıı		nily Income:	
Occupation: Family Size (includes yourself, spouse, and ching the age of 18):							u	s			
		1010	-90 01 10						Ψ		,

	Primary Medical Insurance	Secondary Medical Insurance			
ation	Insurance Company Name:	Insurance Company Name:			
nforma	Policy Holder Name:	Policy Holder Name:			
nce	Policy Holder's Date of Birth	Policy Holder's Date of Birth:			
Insura	Policy Holder's Social Security #:	Policy Holder's Social Security #:			
	Patient Relationship to Policy Holder:	Patient Relationship to Policy Holder:			

I certify that I have read and agree to Maika'i Health Corporation's (MHC) Financial and Consent for Treatment Authorization. I am eligible for the insurance indicated on this form and I understand that payment is my responsibility regardless of insurance coverage. I hereby assign to MHC all money to which I am entitled for medical expenses related to the services performed from time to time by MHC, but not to exceed my indebtedness to MHC. I authorize MHC to release any medical information to my insurance carrier or third party payer to facilitate processing my insurance claims. I understand that failure to pay outstanding balances within 90 days of notification of the amount due will result in submission to an outside collection agency. A \$25.00 returned check fee will be charged for checks returned due to insufficient funds. I choose to receive communications from MHC by text or e-mail at the number or address stated above, including but not limited to communications about appointments, feedback, treatment, and payment. I understand that such e-mails and texts may not be secure and there is a risk that they may be read by a third party. Comments submitted on surveys may be anonymously shared on the MHC Public Website.

MEDICARE BENEFICIARIES: I request that payment of authorized Medicare benefits be made to MHC. I authorize any holder of medical information about me to release to CMS and its agents any information needed to determine these benefits or the benefits

I certify that the information I have provided above is true and correct to the best of my knowledge. I know it is a crime to fill out this form with facts I know are false or to leave out facts I know are important.

Initials

I have reviewed a copy of Maika'i Health Corporation's Notice of Privacy Practices.

Initials

I have reviewed a copy of Maika'i Health Corporation's Finance and Consent for Treatment Authorization.

Initials

Patient's Signature

Date Signed

Guarantor's Signature

Date Signed

#### PATIENT HEALTH HISTORY

(Confidential)

If completing form by hand, please print

_ast Name		First Name			M.I	_Today's Da	te
Gender	Age	Date of Birth		_ Date of	last physica	l examinatior	ı
Name of preferred pharmacy		mm / dd / yyyy			By (Na	me of Provider	)
PRIMARY HEALTH	CONCERN						
	health concern that you	u would like u	s to address at y	our first vi	sit?		
HEALTH MAINTENA	NCE List the most	recent date f	or each of the fol	lowing that	t applies to y	YOU.	
WOMEN ONLY	Y	BOTH	MEN AND WON	/IEN			MEN ONLY
Menstrual	period	Cholesterol	testing	Pneumo	nia vaccine		Digital rectal exam
Mammogi		Colonoscop	-	Bone De	nsity (DEXA)		PSA (prostate blood test)
Pap smea		Tetanus boo					
CONDITIONS	Check conditions you c	currently have	or have had in th	he past.			
	Bronchitis		GERD (reflux		□ HIV posit		⊐ Rhinitis
	Bulimia		Glaucoma		☐ Kidney di		□ Sexually transmitted
□ Anemia	CAD / heart disea		□ Goiter □ Gout		Liver dise		infection
<ul><li>Anorexia</li><li>Anxiety</li></ul>	□ Cancer, type □ Chemical depend		□ Gout □ Headaches		☐ Multiple s ☐ Pacemak		☐ Stroke ☐ Suicide attempt
□ Arthritis	Depression	)	□ Heart attack		□ Pneumon		□ Thyroid problem
□ Asthma	□ Diabetes		Hepatitis		□ Prostate		□ Tuberculosis
□ Bleeding disorder	Emphysema / CC		□ Herpes		□ Psychiatr	-	□ Ulcer(s)
Breast lump	Epilepsy		High blood press	essure D	□ Rheumati	ic fever	Vaginal infections
Other							
ALLERGIES? C	heck appropriate box b	oelow. If yes,	please list all kn	own allerg	ies to medic	ations or sul	bstances.
Do you have any al	lergies? 🛛 No knowr	n allergies.	Yes, I have the theory of the second seco	ne following	g allergies.		
· · ·							
Name:							
Name <u>:</u>		Reaction: _					
Name:		Reaction: _					
	List all medications, inc	cluding over-th		tions and v	vitamins. Ind		
Name of M	ledication		Dosage			Fn	equency
					_		

MAIKA'I HEALTH

CORPORATION

HEALTH H	ABITS	Check app	ropriate box	es below and o	lescribe.			
Caffeine	🗆 Noi	ne 🗆 Yes _		drinks per				
Tobacco	🗆 Noi	ne 🗆 Yes _		cigarettes per	day		Quit smoking around	
Alcohol	🗆 Noi	ne 🗆 Yes _		drinks per				
Drugs	🗆 Noi	ne 🗆 Yes						
Diet	Des	scribe:						
Exercise	Des	scribe:						
SURGICAL	. HISTO	RY			_			
Year		Hospital / C	City / State			Тур	e of surgery / complication	ons, if any
Year	JSPITAL			NESSES, INJ		oooon fo	r hospitalization, nature o	f illoooo or iniury
real		Hospital / C	Jily / State		ĸ	28501110		
FAMILY HI	STORY	Check if a	a blood rela	tive has had an	y of the follow	ing.		
FATHER:		Living:	Age		Deceased:	Aae		
□ Alcoholis	m	□ Bipolar dis			Depression	•		Osteoporosis
□ Anemia		□ Cancer, ty						•
Asthma					DVT (blood c	ot)		Thyroid disorder
Arthritis		Dementia			Heart disease	;	Migraines	
□ Other:								
		Living	٨٥٥		Deeeeed	٨٩٩		
MOTHER:		Living:	Age		Deceased:	-		
□ Alcoholis □ Anemia	m	Bipolar dis			Depression Diabetes		_	Osteoporosis     Strake
□ Anemia □ Asthma		Cancer, ty COPD / E			DVT (blood c		<ul> <li>High blood pressure</li> <li>Kidney disease</li> </ul>	Thyroid disorder
□ Arthritis		Dementia	прпузена		Heart disease	,	□ Migraines	
□ Other:				_				
SIBLING:⊏	Brothe	· 🛛 Sister	Living: Ag	e Decea	ased: Age	Medic	cal Conditions:	
	Brothe	· 🛛 Sister	Living: Ag	e Decea	ased: Age	Medic	cal Conditions:	
	Brothe	· 🛛 Sister	Living: Ag	e Decea	ased: Age	_ Medic	cal Conditions:	
	Brothe	· 🛛 Sister	Living: Ag	e Decea	ased: Age	Medic	cal Conditions:	

I certify that the information on this form is correct to the best of my knowledge. I will not hold Maika'i Health Corporation or any member of its staff responsible for any errors or omissions that I made in the completion of this form.

Patient Signature\_\_\_\_\_

Date

Date\_\_\_\_\_

Legal Guardian Signature\_

#### Financial and Consent for Treatment Authorization Form

Patient:

Date of Birth:

CONSENT FOR TREATMENT: By this document, I do hereby request and authorize Maika'i Health Corporation (MHC), its medical practices and providers including physicians, technicians, nurses, and other qualified personnel, including appropriately supervised students and residents to perform evaluation and treatment services and procedures as may be necessary in accordance with the judgment of the attending medical practitioner(s). I acknowledge that no guarantee can be made by anyone concerning the results of treatments, examinations or procedures. TREATMENT OF MINOR CHILDREN: I understand minor children patients must be accompanied by a parent or legal guardian. Charges for services rendered to minor children are the responsibility of the guardian who seeks treatment for the child and are due at time of service(s) regardless of court-ordered responsibility.

PHOTOGRAPHY/VIDEO: I acknowledge that my photograph may be taken for Chart identification and documentation purposes for my electronic health record and is the property MHC unless I withdraw my consent in writing. I consent to videotaping for a telehealth appointment for medical and medical record documentation purposes, provided said photographs or videotapes are maintained and released in accordance with protected health information regulations. I understand and agree not to photograph, videotape, audiotape, record or otherwise capture imaging or sound on any device. I also understand it is my responsibility to assure those accompanying me comply with this requirement.

INSURANCE AUTHORIZATION AND ASSIGNMENT: I request that payment of authorized medical benefits is made on my behalf directly to the MHC provider of service(s) furnished to me. I authorize MHC to release any medical information to my health insurance carrier and/or its legitimate agents that is necessary to process related health insurance claims and/or to verify plan benefits in accordance with HIPAA health information standards. I authorize payment of service(s), otherwise payable to me under the terms of my private, group employer's or group health insurance plan, directly to MHC. I hereby authorize that photocopies of this form to be valid as the original.

SELF-PAY PATIENTS: I understand if I do not have active coverage or choose not to utilize my insurance benefits, I responsible for all charges occurred at time of service.

PAYMENT GUARANTEE: I understand that I am financially responsible for all charges regardless of third-party involvement. I agree to pay any deductible, co-insurance; copay or any service(s) deemed a "non-covered benefit" by my insurance company. CO-PAYS: I understand that I will be responsible for any co-pays that are due at the time of service.

RESTRICTIVE SERVICE: I understand that all account balances must be in good standing prior to receiving additional services. I understand and agree that my payments will be processed by AkamaiMD, a third-party business associate. I hereby consent to have my payment information collected and stored securely by AkamaiMD. I understand that failure to pay outstanding balances within 90 days of receiving my first statement or fail to comply with other payment arrangements made with MHC's approval, that appropriate collection measures may be initiated. If the debt remains after transfer to a third-party for collection, along with collection costs, attorneys' fees and court fees, the debt may be reported to credit bureaus and your credit rating may be affected. Failure to pay delinquent account balances may result in termination of care from MHC.

ADDITIONAL SERVICE CHARGES: Checks may be processed at time of service, if there are insufficient funds available, I understand I will be responsible for providing an alternate payment for the account amount, plus a \$25.00 NSF fee.

NO SHOW/SAME DAY CANCELLATION: I understand that each 'no show' or 'same day cancellation' of a scheduled appointment will result in a fee of \$40 per occurrence that I, not my health insurance plan, will be required to pay at the time of my next clinic visit. I understand that a 'no show' means a patient who fails to arrive for a scheduled appointment and a 'same day cancellation' means a patient who cancels an appointment less than 24-hours before their scheduled visit. I acknowledge that should I incur three (3) 'no show' appointments and/or 'same day cancellations' within a 12-month period, I will no longer be permitted to schedule appointments with MHC and will only be seen on a walk-in basis.

ELECTRONIC HEALTH RECORD: I understand the following: Healthcare providers require access to patient medical information whenever or wherever a patient presents for care to assure safety, quality and to coordinate patient care across the provider network, avoiding duplication of services. MHC has a system-wide electronic medical record that is available to caregivers on a "need to know" basis, to share information about patient care provided in the hospital, outpatient or physician office settings. Confidentiality of records including those reflecting treatment for behavioral health issues, HIV/AIDS or drug or alcohol problems is maintained per relevant governmental and regulatory standards. Patient care summaries are automatically sent to designated MHC and other community primary care/family/referring physicians, as well as to physicians who are consulted by the attending physician for coordination of care. MHC and/or the attending physician can furnish and release to federal and state healthcare oversight agencies, or upon written request, to all insurance companies or their representatives any information with respect to treatment of the patient herein named including copies of the medical record.

I give permission to share my electronic medical record among my healthcare providers and obtain medication history through a Provider Health Information Exchange (HIE). I understand that the HIEs allows disclosure of my electronic health record via electronic transfer to other facilities and providers for my treatment purposes. My health information and basic identifying information regarding my visits to MHC may be shared with the HIEs for the purposes of diagnosis and treatment; which includes health information for my continuing care, as well as care I may seek at other locations. MHC will follow state and federal laws regarding the access by medical providers of any sensitive information, such as behavioral health, substance abuse treatment, sexual abuse, genetic test results, HIV/AIDS status and adoption records.

ELECTRONIC PRESCRIBING: I understand that MHC medical practices and offices may use an electronic prescription system which allows prescriptions and related information to be electronically sent between my MHC providers and my pharmacy. I have been informed and understand that MHC providers using the electronic prescribing system will be able to see information about medications I am already taking, including those prescribed by other providers. I give my consent to my MHC providers to see this health information.

MEDICATION REFILLS: I understand that it is my responsibility to inform my regular pharmacy and/or MHC if I need to refill medications prior to my next scheduled office visit. I acknowledge that there is no guarantee of refills should I neglect to keep scheduled office visits or fail to reschedule visits due to missed or canceled appointments. Furthermore, I understand that it may take up to three (3) business days for MHC to respond to refill requests.

CONSENT FOR VIRTURAL HEALTH/TELEMEDICINE SERVICES: I hereby consent to engaging in virtual health or telemedicine services, where available, as part of my treatment. I understand that "virtual health" or "telemedicine services" includes the practice of health care delivery, diagnosis, consultation, treatment, transfers of medical data, and education using interactive audio, video, or data communications when the health care provider and patient are not in the same physical location. The interactive electronic systems used for these services will incorporate network and software security protocols to protect the confidentiality of patient identification and imaging data and will include measures to safeguard the data to ensure its integrity against intentional or unintentional corruption.

I understand that the potential benefits of receiving care in this manner include improved access to care and the ability to obtain the expertise of a distant specialist. The potential risks include problems with information transmittal, including but not limited to poor data transfer which may include a poor video and data quality experience, or lack of access to my complete medical record by the remote physician. I understand that all information, including images, will be part of my medical record available to me if requested and with the same restrictions on dissemination without my consent. I understand I may withdraw my consent at any time.

IMMUNIZATION REGISTRY: I understand that MHC participates in the Hawai'i Immunization Registry that collects vaccination history and information to serve the public health goal of preventing the spread of vaccine preventable diseases. The registry complies with federal health information privacy laws.

ELECTRONIC COMMUNICATIONS: I hereby consent to provide my email address, telephone number(s), including my wireless telephone number(s), so that representatives from the MHC, its successors or assigns can contact me in any manner including but not limited to by manually placing a call, by using an automatic telephone dialing system or an artificial or prerecorded voice, by texting, or by e-mailing, regarding any matter, including but not limited to my medical treatment, prescriptions, insurance eligibility, insurance coverage, scheduling, billing or collection matters. This consent includes any updated or additional contact information that I may provide. I understand that I will be able to change my preference at any time.

RELEASE OF RESPONSIBILITY FOR PERSONAL VALUABLES: I have been made aware and understand that MHC's clinic(s) and offices provide no facilities for safekeeping of valuables. I do hereby release MHC from any responsibility due to loss or damage of any valuables that I, or anyone accompanying me, may bring to MHC's clinic(s), office or facility.

NOTICE OF PRIVACY PRACTICES: Required pursuant to Health Insurance Portability and Accountability Act of 1996 (HIPAA), I acknowledge that I have been offered a copy of MHC's Notice of Privacy Practices. I hereby consent to the use and disclosure of my protected health information, including information generated through use of virtual health or telemedicine services, as described in the Notice of Privacy Practices. This will include all of my protected health information generated during hospitalization and outpatient treatment at the Physician Clinic, including but not limited to treatment for mental health, drug and alcohol abuse, communicable diseases such as HIV/AIDS, developmental disabilities, genetic testing, and other types of treatment received.

I, or my legal representative, certify that I have read this document, that it has been fully explained to me and that I understand its contents, and hereby agree to all terms and conditions set forth above and acknowledge the receipt of a copy if requested.

Signature of Patient or Parent/Legal Guardian/Authorized Representative

Relationship to Patient if Applicable

Date/Time of Signing

#### **ADMINISTRATIVE SERVICES FEE POLICY**

Each day we strive to exceed the expectations of you, our valued patients, through excellent medical care and exceptional service. To assist us in achieving our goal of exceptional service, we have adopted an Administrative Service Fee Policy. The fees list below are per patient, must be paid at the time of service, and are *not billable* to your insurance carrier. However, patients with a flexible spending account may seek reimbursement from their employer as allowed.

#### **Administrative Services**

<b>Employee Completed Forms</b> (Allow 5 business days for completion)	\$25 per form
Care Home Physical Forms	
Handicap Placard Applications	
EMI & Forms	

Handicap Placard Applications FMLA Forms Foreign and Domestic Travel Forms Other Forms Requiring Completion

The above fees apply to all requests for form completions outside of a scheduled clinic visit. For forms completed as part of a clinic visit, the patient will only be responsible for the cost of dropping off and/or picking up of the completed form(s) to external agencies/organizations.

Medical Records (Allow 10 business days for completion)	
Hard Copy	\$0.20 per page
Digital Copy (via secured electronic transmission or USB)	\$20 per record
Requests From: treating physicians, health insurance plans, or court orders	
Hard Copy	\$1.00 per page
Digital Copy (via secured electronic transmission or USB)	\$50 per record
Request to Expedite <i>(Completed within 3 business days)</i> Fee is in addition to the fees listed above for medical records requests.	\$20 per record

Fees must be received prior to record delivery. No more than 10 pages may be faxed. *We strongly discourage faxing medical records unless the recipient has a dedicated and personal fax for delivery.* 

By my signature below, I acknowledge that I have read and understand this Administrative Services Fee Policy.

Patient or Legal Guardian Signature

#### PROTECTED HEALTH INFORMATION RELEASE

# Please check all that apply and list name(s) of spouse, child(ren), and others involved in your care as applicable.

You have permission to leave information on my answering machine regarding my medical care and test results.

You have my permission to speak with my spouse about my medical care.

You have my permission to talk with my children or other family members involved with my medical care.

Other, please describe:

Name:	Relationship:	Phone #:
Name:	Relationship:	Phone #:

Upon request, I may limit the amount of time that this consent for release of information is valid. I may revoke this authorization, in writing, at any time. I understand that the revocation will not apply to information that has already been released. I understand that authorizing the disclosure of this information is voluntary.

Patient Name:		DOB:
_		

Signature: