

MAIKA‘I HEALTH Community Clinic

Keeping Our Patients Safe During COVID-19

Your safety is our highest priority. Guided recommendations from the Centers for Disease Control and Prevention (CDC), we have taken a number of steps to ensure our clinic is a safe place for you to confidently receive care.

Masks and Hand Sanitizer

- **Masks for Staff:** All staff wear masks. The type of mask staff members wear is determined by the type of care they provide, to best ensure their safety and the safety of our patients.
- **Masks for Patients and Visitors:** All patients and anyone with them will be asked to wear a mask or cloth face covering while in our clinic. You may bring your own, or if you don't have one, face masks are available at check-in.
- **Hand Sanitizer:** Hand sanitizer is available at the clinic's entrance. Everyone is asked to sanitize their hands when they enter the clinic. In addition, each member of our clinic staff sanitizes their hands before and after each patient encounter.

Screening

- **Screening for COVID-19 Symptoms:** We screen all patients and visitors for COVID-19 symptoms. When you arrive for your appointment, you and anyone with you will be asked about any cough, fever and other symptoms of respiratory virus infection that you or others in your household may be experiencing. Staff are also screened for COVID-19 symptoms each day.

Cleaning, Reorganization and Check-In Options

- **Common Areas:** Our exam rooms, reception area, and restrooms are cleaned often with special attention to frequently touched surfaces including doorknobs, armrests and handrails.
- **Reception Area Arrangement:** We have rearranged furniture in the reception area to create more space between patients, and are scheduling appointments to ensure that fewer people are in our clinic at any given time.
- **Check-In:** We offer patients the option to wait outside or in their vehicle for their appointment to begin.